

European Consumer Centres Network



Our mission

Our network of 30 European Consumer Centres (ECCs) empowers consumers to know their rights and take full advantage of the opportunities the Single Market offers.

How we accomplish our mission

The ECC-Net's legal experts assist consumers to solve their cross-border problems free of charge by providing strong legal expertise. The network offers a unique overview and reliable information about consumer affairs in the Internal Market which can be used for policy making in collaboration with European and national stakeholders.

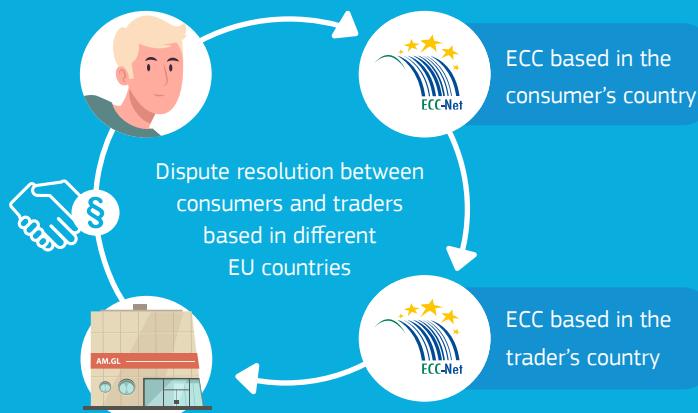


Help and advice
for consumers
in Europe

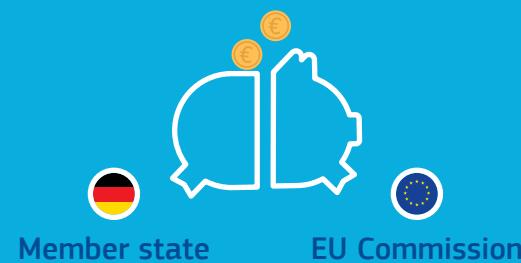


Co-funded by
the European Union

OUR HELP FOR CONSUMERS



HOW WE ARE FUNDED



Our service is completely
free of charge for consumers
thanks to co-funding.

TOP 5 ECONOMIC SECTORS

	#1	Transport: travelling by plane, train, bus, etc.
	#2	Recreation & culture
	#3	Miscellaneous goods & services
	#4	Vehicles
	#5	Restaurants, hotels & timeshare

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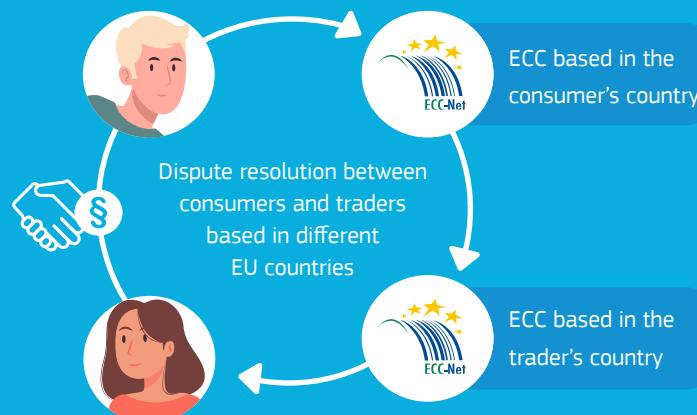


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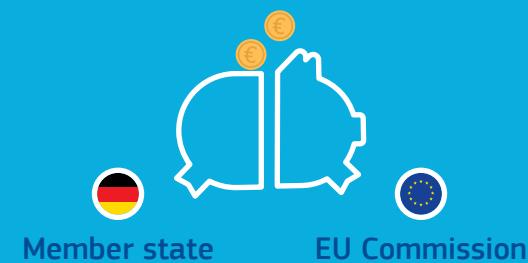


www.ec.europa.eu/ecc-net

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ECC-NET IN NUMBERS



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